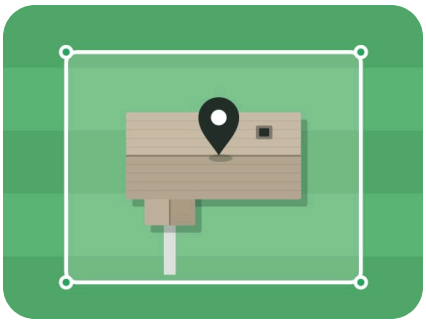
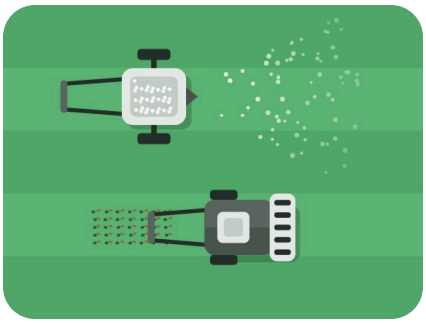
Integration guide

Jobber

Every lead, quote and order your customers make in DeepLawn lands in your Jobber, the way you choose. New properties you add in Jobber get measured.



New lead
A client with the property and its sizes



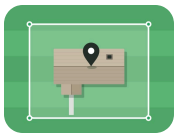
Your quote
A quote with its services and prices



Order placed
A job, or an approved quote

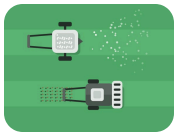
How it works

Each step your customer takes in DeepLawn makes one record in your Jobber. Nothing is typed twice.



New lead
Contact details, property and its sizes

→ **Client** with its property and sizes



Your quote
Services and prices

→ **Quote** with its lines



Order placed
Services, prices, technician instructions

→ **Job** with its lines

New properties you add in Jobber

Add a new property in Jobber and DeepLawn measures it and writes its sizes back to the property. Each one uses one Deep Lawn Search, and you choose which new properties are measured (page 6). Properties already in Jobber when you connect are not measured, and nothing is charged for them.

The sizes in Jobber

When you connect, DeepLawn adds read-only size fields to the properties in your Jobber, in square feet:

Lawn	Lot	Building	Sidewalk	Driveway

Leads and active clients in Jobber

Jobber lists a new client as a Lead until it becomes active, which Jobber does when the client approves a quote, has a scheduled job, or is sent an invoice.

In Jobber's help center: Clients and leads ↗ Quotes ↗ One-off jobs ↗ Custom fields ↗

A client already in Jobber is joined, not made twice, when it has the same email, phone or name at the same address. Visits and invoices stay yours to set up in Jobber.

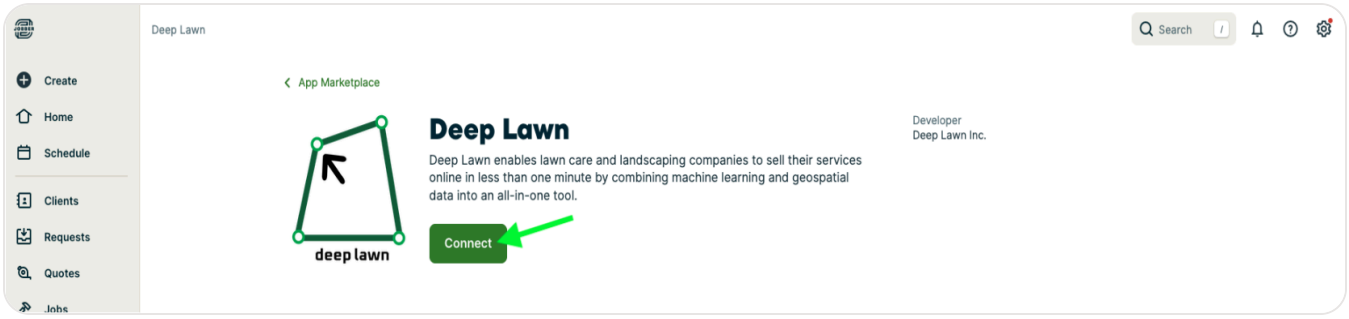
Connect Jobber

It takes a minute, and you start in DeepLawn.

1. In DeepLawn, open **Integrations** and find **Jobber**.
2. Click **Connect**.
3. Sign in to Jobber and click **Allow Access**.
4. You are back in DeepLawn, and the Jobber card shows your setup. Every default works the way the integration always has, so you can stop here.

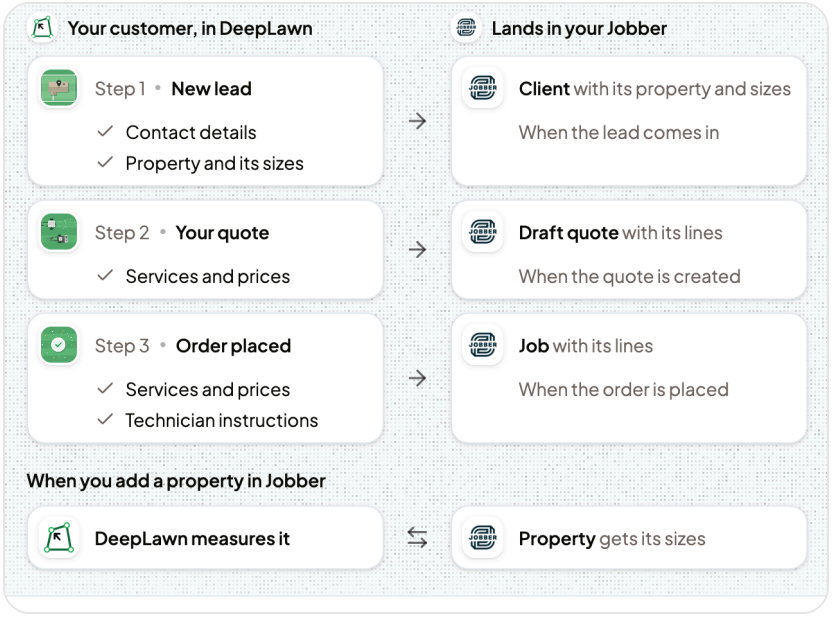
Starting from Jobber instead

In Jobber, open **Apps**, find **Deep Lawn**, click **Connect** and then **Allow Access**. Jobber sends you to DeepLawn's Integrations page: click **Connect** on the Jobber card there to finish.



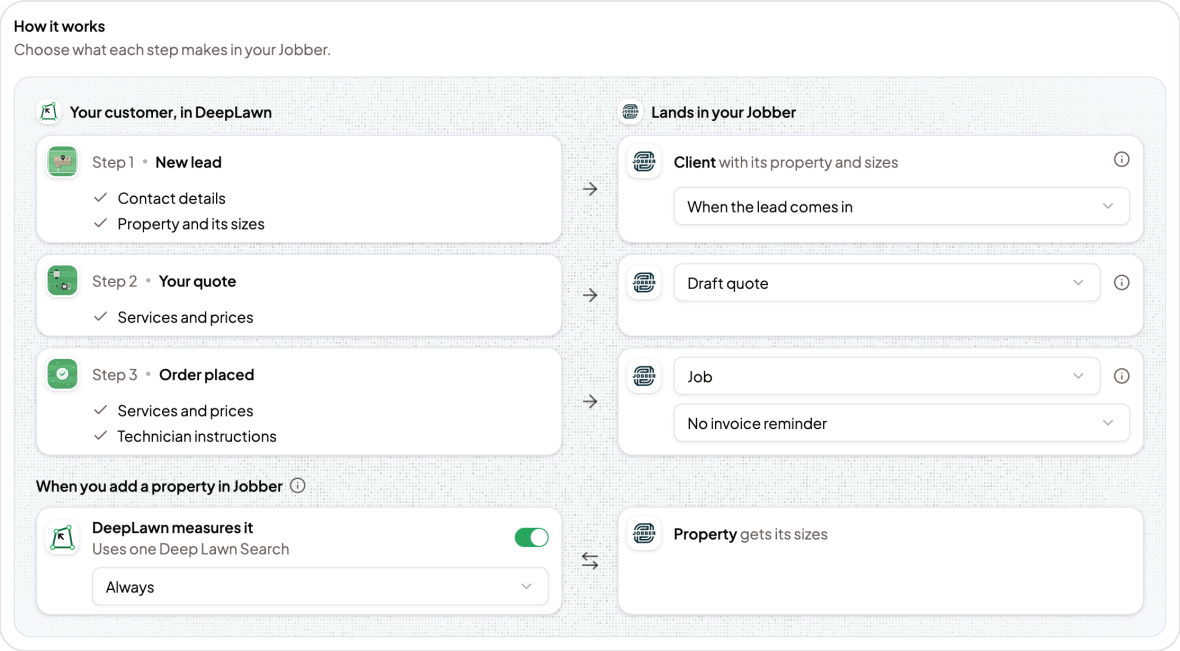
Before you connect

The Jobber card shows what each step will make:



Choose what lands in Jobber

Once connected, the Jobber card is your setup. Each Jobber box has an info icon that says what its choices do. Save when you are done.



When the client is made

Choice	What it does
When the lead comes in Default	The client is made in Jobber as soon as the lead comes in.
When it gets a quote or order	The client is made once the lead gets a quote or places an order, so leads that go no further stay out of your Jobber.

Good to know

Changing your setup

Your choices apply to what comes in after you save. Records already in Jobber stay as they are.

If the card says Reconnect

DeepLawn can no longer reach your Jobber. Click **Reconnect** on the Jobber card and sign in to Jobber again.

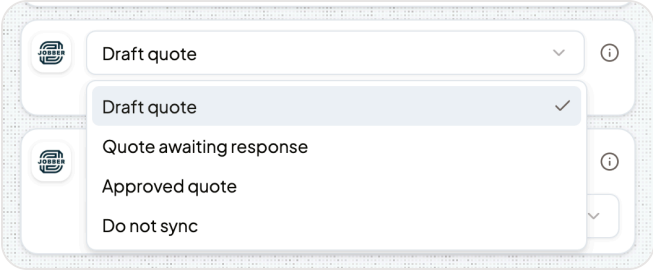
Disconnecting

Click **Disconnect** on the Jobber card. Nothing more is sent to Jobber.

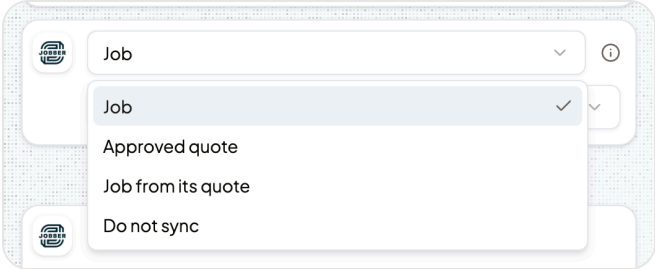
Your quote and the order

Pick what each one makes in Jobber.

Your quote makes



The order makes



Your quote	What it does
Draft quote Default	A quote you review and send from Jobber.
Quote awaiting response	Marked as sent in Jobber, waiting on your customer.
Approved quote	Marked approved, ready to turn into a job.
Do not sync	No quote is made in Jobber.

The order	What it does
Job Default	A one-off job with the order's lines.
Approved quote	A quote with the order's lines, marked approved.
Job from its quote	A job linked to the quote step 2 made in Jobber, or a one-off job when there is none.
Do not sync	No job or quote is made in Jobber.

In Jobber's help center: Quotes ↗ Quote approvals ↗ One-off jobs ↗

Invoices, properties and lead source

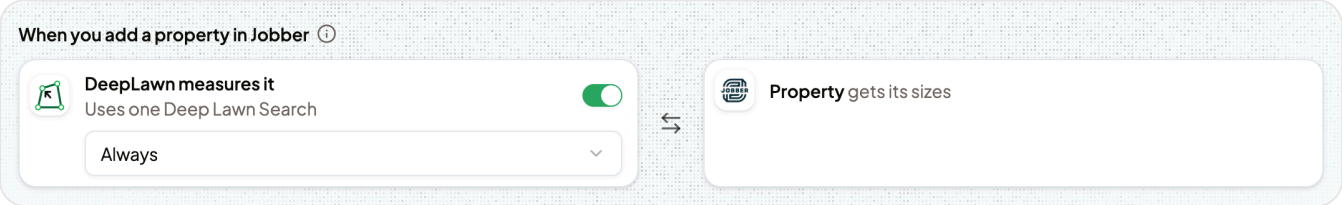
Invoice reminder

When the order makes a job, choose whether Jobber reminds you to invoice it.

Choice	What it does
No invoice reminder Default	Jobber does not remind you to invoice the job.
Invoice reminder when it closes	Jobber reminds you to invoice the job once it is closed. It does not make the invoice.

In Jobber's help center: Invoice reminders ↗

When you add a property in Jobber



Choice	What it does
Always Default	Every new property added in Jobber is measured.
Only a new client's first property	Measured when it is the client's only property in Jobber. A second property for an existing client is not.
Only clients with a Jobber tag	Measured when the client has the tag you name.

Each property measured uses one Deep Lawn Search. Properties already in Jobber when you connect are never measured. Turn the switch off and nothing is measured.

In Jobber's help center: Properties ↗ Custom fields ↗

Lead source

Jobber sets the lead source of every client an app makes to the app's name, so your DeepLawn clients read Deep Lawn. It can't be changed in Jobber.

Getting paid

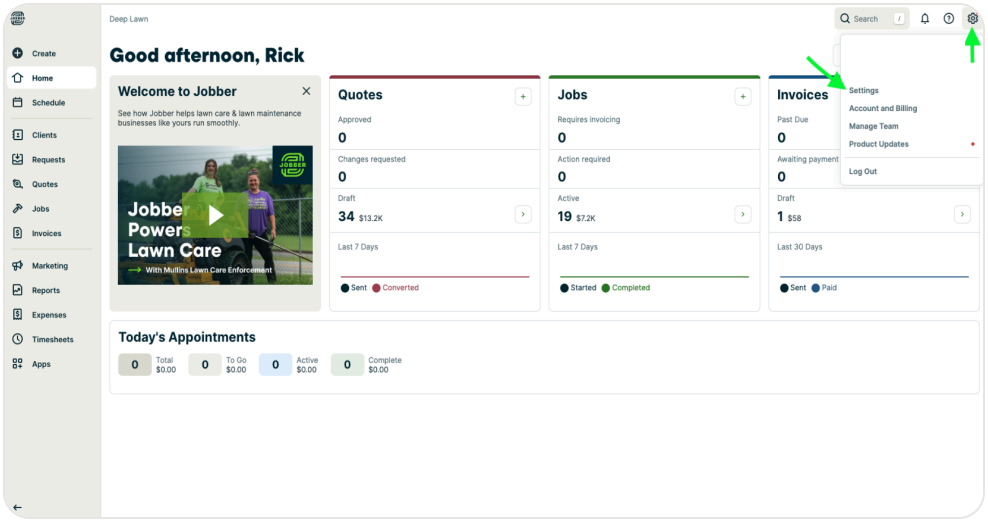
DeepLawn never sends your customers' cards to Jobber. With Jobber connected, you have two ways to collect billing details: your Jobber Client Hub, or the PCI Vault. You can also skip both and collect billing details yourself in Jobber.

Way 1

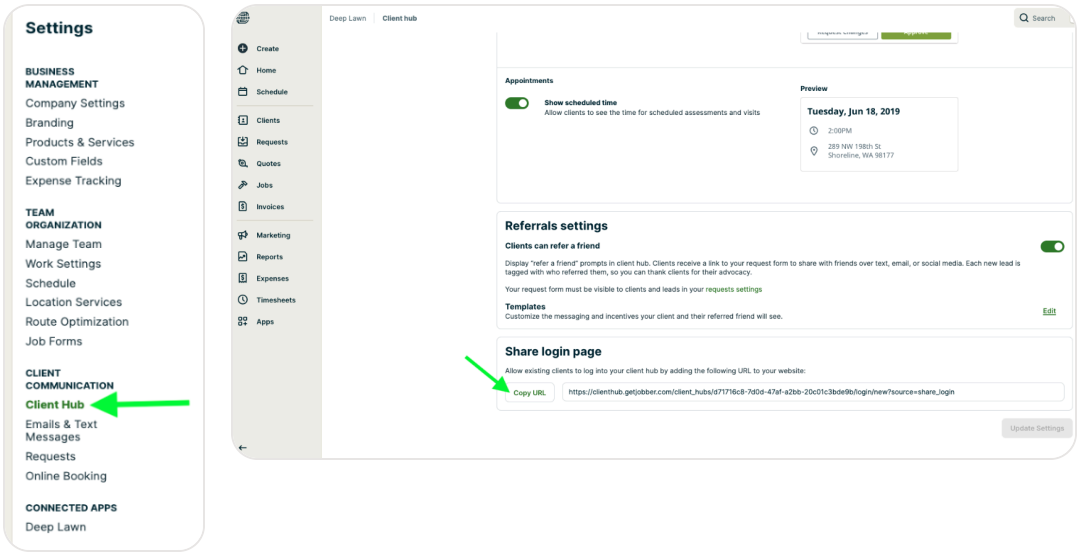
Send customers to your Jobber Client Hub

After ordering, customers go straight to your Jobber Client Hub to add their billing details there.

1 In Jobber, click the **gear icon** at the top right, then **Settings**.



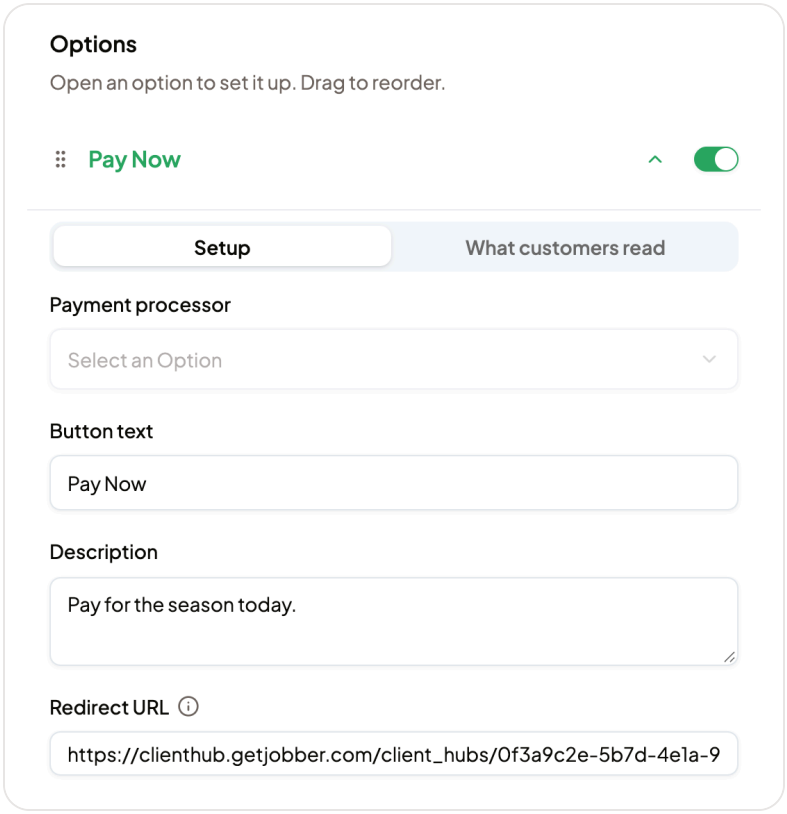
2 Click **Client Hub** on the left. At the bottom of the page, under **Share login page**, click **Copy URL**.



In Jobber's help center: Client hub settings ↗

Way 1, continued: your Jobber Client Hub

3 In DeepLawn, open **Branding**, then **Payment options**. Open each option you offer (Pay Now, Pay Monthly, Pay As You Go, Pay By Check), paste the link into **Redirect URL**, and save.



From then on, every customer who confirms an order goes to your Jobber Client Hub to fill out their billing details, in place of DeepLawn's thank-you page.

Rather collect billing details yourself? Skip this step and reach out to the customer for them in Jobber.

Way 2

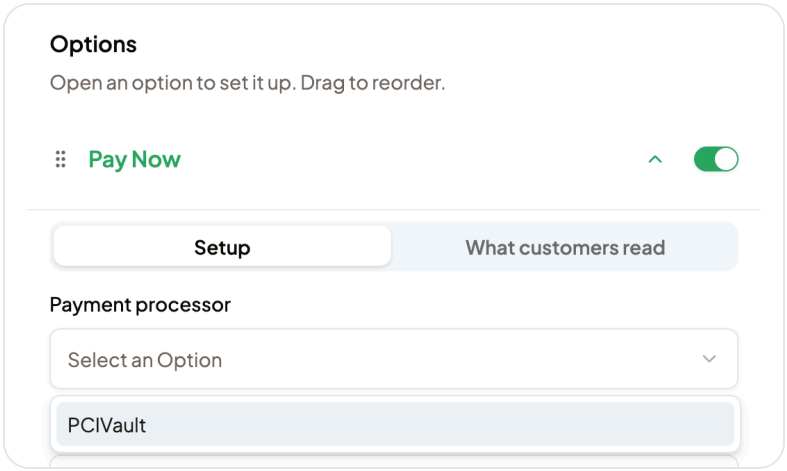
Keep cards in the PCI Vault

The PCI Vault add-on is $95 per month, unlimited use. Customers enter their card in a secure form when they order. The card is stored in a PCI compliant vault, never in DeepLawn, and you open it from the order when it is time to bill.

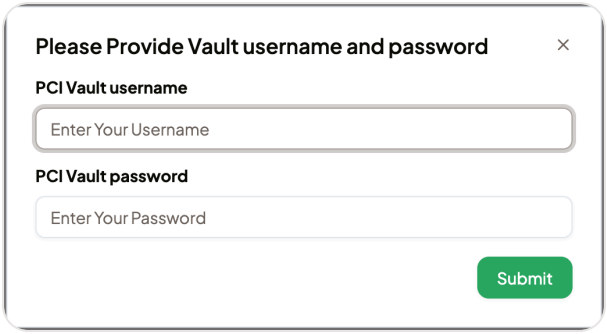
1 In DeepLawn, open **Integrations**, then **Add-ons**. Enable **PCI Vault** and set the vault username and password it asks for.

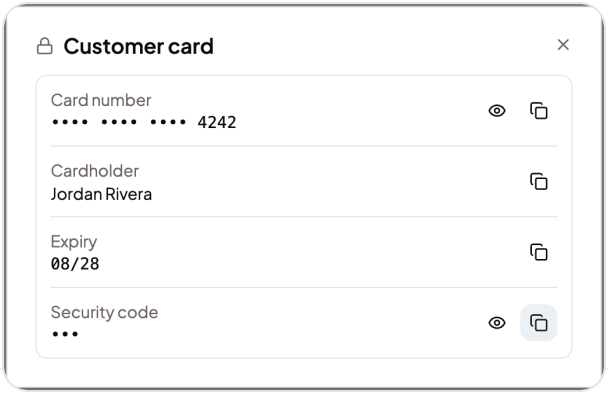
Way 2, continued: the PCI Vault

2 In **Branding**, then **Payment options**, open each option that should take a card and set **Payment processor** to **PCIVault**.



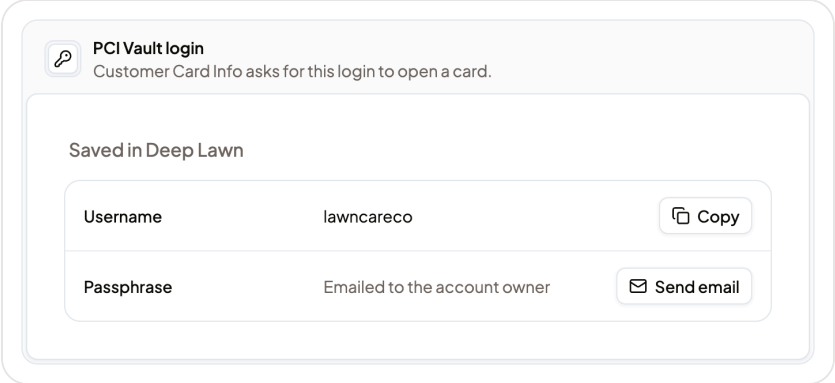
3 To see a customer's card, open the order in **Orders** and click **Customer Card Info**. Enter the vault username and password and the card shows, ready to charge in your own system.





Forgot the vault login?

In **Integrations**, then **Add-ons**, PCI Vault shows the saved username. **Send email** sends the login to the account owner's email.



Where DeepLawn plugs into Jobber

Each DeepLawn step lands in a part of Jobber. Jobber's own help center explains each part.

In DeepLawn	Lands in Jobber as	Jobber's article
New lead	A client, listed as a Lead until it approves a quote, has a scheduled job, or is sent an invoice.	Client basics help.getjobber.com/en/articles/client-basics
Your quote	A quote: a draft, awaiting response, or approved.	Quote basics help.getjobber.com/en/articles/quote-basics Quote approvals help.getjobber.com/en/articles/quote-approvals
Order placed	A one-off job with the order's lines, or an approved quote.	Create a one-off job help.getjobber.com/en/articles/create-a-one-off-job
Invoice reminder	Jobber's reminder to invoice a job once it is closed.	Invoice reminders help.getjobber.com/en/articles/invoice-reminders
Property sizes	Read-only app custom fields on each property, in square feet.	Custom fields help.getjobber.com/en/articles/custom-fields Properties help.getjobber.com/en/articles/properties
Connecting from Jobber	Apps, Jobber's App Marketplace.	App Marketplace help.getjobber.com/en/articles/app-marketplace
Getting paid	Your Client Hub log-in page.	Client hub settings help.getjobber.com/en/articles/client-hub-settings